

Shopping in English: Useful Phrases for Shops

Level: A2

Asking for help in a shop

Can I help you?	A shop assistant says it to a customer.	"Can I help you?" "Yes, please."
I'm just looking, thanks.	Say it when you don't need help now.	"Can I help you?" "I'm just looking, thanks."
I'm looking for a jacket.	Say it to tell the assistant the thing you want.	"I'm looking for a jacket." "This way, please."
Do you have this in blue?	Ask it when you want another colour or size.	"Do you have this in blue?" "Yes, we do."
Do you have anything in black?	Ask it when you want to see other things in a colour.	"Do you have anything in black?" "Let me look."
Can I try it on?	Ask it when you want to wear a thing in the shop.	"Can I try it on?" "Yes, the fitting rooms are over there."
Where are the fitting rooms?	Ask it to find the place to try clothes.	"Excuse me, where are the fitting rooms?" "Upstairs."

Asking about prices

How much is this?	Ask it to know the price of one thing.	"How much is this?" "It's twenty dollars."
How much are these?	Ask it to know the price of two or more things.	"How much are these?" "They're thirty pounds."
How much does it cost?	Ask it for the price. It is a polite question.	"How much does it cost?" "Ten euros."
It's ten dollars.	Say it to tell the price of one thing.	"How much is the T-shirt?" "It's ten dollars."
Is it on sale?	Ask it to know if the price is lower now.	"Is it on sale?" "Yes, it's half price."
Do you have anything cheap?	Ask it when you don't want to pay a lot.	"Do you have anything cheap?" "These are five dollars."
That's a bit expensive.	Say it when you think the price is high.	"It's fifty dollars." "Oh, that's a bit expensive. "

Deciding and paying

I'd like this, please.	Say it to tell the assistant you want to buy a thing.	"I'd like this, please." "Of course."
Can I pay by card?	Ask it when you want to use a bank card.	"Can I pay by card?" "Yes, of course."

Cash or card?	The assistant asks it to know how you pay.	"That's twelve dollars. Cash or card? " "Card, please."
Here you are.	Say it when you give a thing to a person.	"Twelve dollars, please." " Here you are. "
Here's your change.	The assistant says it when he or she gives back your money.	" Here's your change. " "Thank you."
Can I have a bag, please?	Ask it when you need a bag for your things.	" Can I have a bag, please? " "Sure."
Can I have a receipt, please?	Ask it for the paper that shows what you bought.	" Can I have a receipt, please? " "Here you are."

How much and how many

How many do you want?	Ask it about things you can count.	"I want some apples." " How many do you want? " "Six."
I'd like two kilos of apples.	Say it to order food by weight.	" I'd like two kilos of apples, please." "Here you are."
Just a little, please.	Say it when you want a small amount.	"Some rice?" " Just a little, please. "
Anything else?	The assistant asks it to see if you want more.	" Anything else? " "No, that's all."
Nothing else, thanks.	Say it when you don't want more things.	"Anything else?" " Nothing else, thanks. "
That's everything, thanks.	Say it when you have all the things you want.	"Anything else?" "No, that's everything, thanks. "

Exercise 1: Match the Phrase and the Situation

Match each phrase with the situation.

1. I'm just looking, thanks. → _____
2. Can I try it on? → _____
3. How much are these? → _____
4. Cash or card? → _____
5. Here's your change. → _____
6. Can I have a receipt, please? → _____

The assistant asks how you pay. The assistant gives back some of your money. You ask the price of a pair of shoes. You don't need help in the shop. You want a paper that shows your purchase. You want to wear a jacket before you buy it.

Exercise 2: What Do You Say?

Choose the best phrase for each situation.

7. "Can I help you?" "___"
a) I'm just looking, thanks. b) Here's your change. c) Cash or card?
8. You like a T-shirt but you want a different colour. What do you say?
a) Do you have this in green? b) Can I have a receipt, please? c) Anything else?
9. You want to know the price of one watch. What do you say?
a) How much is this? b) How many are these? c) How much are these?
10. The assistant says: "Twelve dollars, please." You give the money. What do you say?
a) Here you are. b) I'm looking for a jacket. c) Is it on sale?
11. "Anything else?" "No, ___."
a) that's everything, thanks b) I'm just looking, thanks c) can I try it on
12. You want to pay with your bank card. What do you ask?
a) Can I pay by card? b) Where are the fitting rooms? c) How many do you want?
13. "How ___ apples do you want?" "Six, please."
a) much b) many c) any

Exercise 3: Complete the Dialogue

Type the missing word.

14. "How ___ is this bag?" "It's forty dollars."
15. "Can I ___ it on?" "Yes, the fitting rooms are over there."
16. "I'm ___ for a pair of jeans."
17. "Can I pay ___ card?" "Yes, of course."
18. "Anything else?" "No, ___ else, thanks."
19. "Twenty dollars, please." "___ you are."

Answer key

Exercise 1: Match the Phrase and the Situation

1. I'm just looking, thanks. → You don't need help in the shop.
2. Can I try it on? → You want to wear a jacket before you buy it.
3. How much are these? → You ask the price of a pair of shoes.
4. Cash or card? → The assistant asks how you pay.
5. Here's your change. → The assistant gives back some of your money.
6. Can I have a receipt, please? → You want a paper that shows your purchase.

Exercise 2: What Do You Say?

7. a) I'm just looking, thanks.
8. a) Do you have this in green?
9. a) How much is this?
10. a) Here you are.
11. a) that's everything, thanks
12. a) Can I pay by card?
13. b) many

Exercise 3: Complete the Dialogue

14. much
15. try
16. looking
17. by
18. nothing
19. Here